

ApogeeX - Privacy Policy

Effective date: April 2026

Website: <https://axfx.com>

Support: support@axfx.com

Complaints: complaints@axfx.com

This Privacy Policy is issued by **ApogeeX Capital LLC** ("ApogeeX", "we", "us" or "our"), a limited liability company registered in Saint Vincent and the Grenadines under company number **4536 LLC 2026**, with its registered office at Suite 305, Griffith Corporate Centre, Beachmont, Kingstown, St. Vincent and the Grenadines.

We are committed to protecting your privacy and the security of your personal information. This Policy explains how we collect, use, disclose and protect personal information when you visit axfx.com, use our trading platforms and apps, apply for or hold an account with us, or otherwise deal with us. It also explains how we use cookies and similar technologies.

1. Your Consent

By using our website, platforms or services, submitting an application, communicating with us or otherwise providing us with personal information, you consent to the collection, use and disclosure of your personal information as described in this Policy. Your continued use of our services signifies your acceptance of this Policy and any updates to it.

2. Information We Collect

The personal information we collect depends on the products and services you use and how you deal with us. It may include:

Identity and contact details: name, date of birth, nationality, residential address, telephone number and email address.

Identification documents: passport, national identity card, driving licence, proof of address and tax identification number.

Financial information: employment status, income, source of funds and wealth, bank account, card and e-wallet details, and cryptocurrency wallet addresses.

Trading information: trading knowledge and experience, account details, orders, transactions, deposits and withdrawals.

Business information: for corporate clients, company details and information about directors, shareholders, beneficial owners and authorised persons.

Communications: emails, chat messages, call recordings and records of your enquiries and complaints.

Technical and usage information: IP address, device and browser details, login records, location and how you use our website, platforms and apps.

3. How We Collect Information

We collect personal information:

directly from you, including through application forms, the Client Portal, our apps, email, chat and telephone;

automatically, through cookies and similar technologies when you use our website, platforms and apps;

from third parties, including identity verification and payment service providers, introducing brokers and affiliates, and our related entities; and
from publicly available sources, such as public registers and websites.

4. How We Use Information

We use personal information to:

- assess your application and open, operate and manage your account;
- provide our products and services, including executing your orders and processing deposits and withdrawals;
- verify your identity and carry out anti-money laundering, counter-terrorist financing, sanctions and fraud checks;
- comply with our legal obligations and respond to requests from competent authorities;
- communicate with you about your account and our services;
- handle enquiries, complaints and disputes;
- protect the security of our systems and prevent misuse of our services;
- analyse and improve our website, platforms, products and services; and
- send you marketing communications about our products and services.

You may opt out of marketing communications at any time by using the unsubscribe link in our emails or by contacting support@axfx.com.

5. Cookies and Similar Technologies

Cookies are small text files placed on your device when you visit a website. We use:

- necessary cookies, which make our website and platforms work, including keeping you logged in and secure; and
- functionality cookies, which remember your preferences and settings, such as language.

Some cookies on our website may be placed by third-party service providers. We do not control or have access to such third-party cookies, and their use is subject to the privacy and cookies policies of the relevant third parties.

You can manage or disable cookies through your browser settings. Disabling necessary cookies may affect how our website and platforms work.

6. Disclosure of Information

We may share personal information with:

- our related entities, for the purposes described in this Policy;
- service providers who support our business, including identity verification, payment, hosting, IT, communication and platform providers such as MetaQuotes (MT5);
- liquidity and execution providers, to the extent needed to provide our services;
- the introducing broker or affiliate who referred you, in relation to your account;
- professional advisers, auditors and insurers;
- banks and payment service providers; and
- courts, regulators, law enforcement and other competent authorities, where required or permitted by law.

We do not sell your personal information.

7. Security

We use appropriate technical and organisational measures to protect personal information from misuse, loss and unauthorised access, including access controls, encryption, secure storage and staff confidentiality obligations. You are responsible for keeping your account login details confidential and should tell us immediately if you suspect unauthorised access to your account.

8. Retention

We keep personal information for as long as needed for the purposes described in this Policy and to meet our legal, accounting and record-keeping obligations, including after your account is closed.

9. Your Rights

Subject to applicable law, you may ask us to:

- access the personal information we hold about you;
- correct information that is inaccurate or incomplete;
- delete your information, where we are not required to keep it; and
- stop sending you marketing communications.

Where we rely on your consent, you may withdraw it at any time; this does not affect processing carried out before the withdrawal. We may need to verify your identity before responding to a request.

10. Contact

To make a request or ask a question about this Policy, email support@axfx.com with "Privacy" in the subject line. Complaints may be sent to complaints@axfx.com.

11. Changes to This Policy

We may update this Policy from time to time. The current version is published at axfx.com.