Deposit and Withdrawal Policy

Version: February 2026

Support: support@axfx.com

Complaints: complaints@axfx.com

ApogeeX - Deposit and Withdrawal Policy

This Deposit and Withdrawal Policy is issued by **ApogeeX Capital LLC** ("ApogeeX", "we", "us" or "our"), a limited liability company registered in Saint Vincent and the Grenadines under company number **4536 LLC 2026**, with its registered office at Suite 305, Griffith Corporate Centre, Beachmont, Kingstown, St. Vincent and the Grenadines.

This Policy is the deposits and withdrawals policy referred to in clause 2.6 of the Client Service Agreement. Capitalised terms have the meanings given in that Agreement. If there is any inconsistency between this Policy and the Client Service Agreement, the Client Service Agreement prevails.

1. How Your Money Is Held

Money you send to ApogeeX is received into accounts nominated by ApogeeX, which may include accounts held by payment service providers or collection agents appointed by ApogeeX. The receiving account details are provided only through the Client Portal or other official ApogeeX channels. Use only payment instructions obtained through those channels.

Funds are held and applied in accordance with clause 2.7 of the Client Service Agreement.

2. Deposits

2.1 Deposit Channels

Deposits are made through the Client Portal. The payment methods available to you, which may include bank transfer, payment cards, electronic wallets and cryptocurrency, depend on your country of residence, verification status and payment provider availability.

2.2 Methods, Limits and Charges

Available methods, minimum and maximum amounts, accepted currencies and any applicable charges are shown in the Client Portal before you make a payment. ApogeeX may add, remove or restrict payment methods at any time. All payments are made in United States dollars or any other currency ApogeeX agrees to, and currency conversion may apply.

2.3 Permitted Use

Deposits are accepted only for trading on your ApogeeX Account.

2.4 Own-Name Funding

All deposits must come from a payment source held in the name of the Account holder. Third-party deposits are not permitted. If ApogeeX has reason to believe a deposit has come from someone other than you, it may decline the deposit, return the money to its source, void related transactions and terminate the Client Service Agreement, as provided in clause 2.5(h) of that Agreement.

2.5 Joint Payment Sources

Deposits from a joint bank account or joint payment instrument may be accepted only where the Account holder is a named holder, subject to ApogeeX's review and approval.

2.6 Verification of Funding Source

ApogeeX may ask you to prove ownership of any funding source, such as a bank account, card, e-wallet or cryptocurrency wallet, before crediting funds. If satisfactory evidence is not provided, the deposit may be declined or returned.

2.7 Third-Party Charges

ApogeeX is not responsible for fees charged by banks, intermediary banks, payment service providers or blockchain networks. Where ApogeeX chooses to absorb certain fees, any other third-party charges remain your responsibility.

2.8 Cleared Funds and Margin

Only cleared funds are credited to your Account. Payment delays may expose your Account to Margin Calls or close-out. Do not rely on a deposit that has not yet been credited to support open positions.

2.9 Cryptocurrency Deposits

Cryptocurrency deposits must be sent only on the currency and network shown in the Client Portal. Funds sent on the wrong network or to an incorrect address may be permanently lost, and ApogeeX may be unable to recover them. Cryptocurrency deposits are credited after the required number of network confirmations and any applicable review.

3. Withdrawals

3.1 Withdrawal Requests

You may request a withdrawal of your Free Balance through the Client Portal. If the Client Portal is unavailable, contact support@axfx.com for assistance.

3.2 Return to Source

To prevent fraud and money laundering, funds are generally returned to the original funding source, up to the amount deposited from that source, where this is possible. Profits, or amounts that cannot be returned to the original source, may be paid to another approved method held in your name.

3.3 Own-Name Withdrawals

Withdrawals are paid only to a payment destination held in the name of the Account holder. ApogeeX may refuse to send funds to an account it has reason to believe is held in a different name.

3.4 Verification

Identity verification, and verification of the withdrawal destination where required, must be completed before a withdrawal is processed. ApogeeX may also request information on the source of funds or wealth. If required information is not provided, the withdrawal may be delayed or declined.

3.5 Withholding

ApogeeX may withhold some or all of a requested withdrawal in the circumstances described in clause 2.6(b) of the Client Service Agreement, including where money is needed to meet margin requirements or where ApogeeX is entitled to withhold it under applicable law. We will tell you as soon as reasonably possible if any amount is withheld. A withdrawal may be rejected if it would cause your Account to fall below the required margin level.

3.6 Processing Times

Indicative processing times for each method are shown in the Client Portal. Withdrawal requests are processed after the required review is complete. The time for funds to reach you depends on the payment method, intermediary institutions and, for cryptocurrency, network conditions. Processing times are estimates only and are not guaranteed. International payments are made in accordance with clause 2.6(g) of the Client Service Agreement.

3.7 Incorrect Instructions

Check the destination details carefully before submitting a request. A completed payment, including any cryptocurrency transfer, may not be recoverable. ApogeeX is not liable for losses caused by incorrect details you provide or for a receiving bank's failure to process a payment correctly.

3.8 Chargebacks and Investigations

Withdrawal requests may be rejected where your Account is subject to a chargeback, payment dispute or pending investigation.

4. Suspicious Activity

Where ApogeeX has reasonable grounds to believe that a deposit or withdrawal is associated with suspicious activity, lack of good faith, third-party funding, money laundering, sanctions violations or other unlawful activity, it may decline or return the payment, void related transactions, restrict the Account and report the matter to the competent authorities.

5. Amendments and Contact

This Policy may be updated at any time. The current version is published at axfx.com. For payment questions, contact support@axfx.com; for complaints, contact complaints@axfx.com.